Microsoft PPM and Power BI enables improved overview and better decision making

SDC moves to the cloud with Microsoft Project Online and Power BI, enabling more efficient collaboration, reduced maintenance cost and better portfolio overview.

SDC

CUSTOMER PROFILE
SDC
HQ in Denmark
Founded in 1963

SITUATION
SDC needed a solution that supports their cloud strategy

SOLUTION
Implementation of a cloud based Microsoft PPM solution and Power BI

Overview

SDC wanted to move their PPM solution to the cloud and choose Projectum as partner to help them make this transition. Projectum proposed a customized solution in Microsoft Project Online. Also, Power BI was implemented, enabling a clear overview of financials, resources and portfolio health and allowing for adequate decision making.

Challenge

As the current solution in Microsoft Project Server 2010 was running out of support, SDC decided to adopt a cloud-based strategy. Therefore, SDC was looking for the right cloud-based PPM solution to help reducing cost and maintenance complexity. Also, SDC would then have an evergreen solution that updates automatically, instead of having to upgrade it every 3rd year. However, with the complexity of the current solution and the different tools that are being used, there were many requirements to be met.

About SDC

SDC is based in Copenhagen, Denmark and has more than 50 years of experience of providing IT platforms for the banking industry. Today, the company is the preferred provider of IT platforms for more than 120 banks in the Nordic countries.

For more information visit www.sdc.dk.

Solution

Projectum proposed Microsoft Project Online as a solution, complemented with various app developed by Projectum. Customized versions of the apps were developed to meet the specific needs of SDC. As SDC also works with other tools for time sheeting and finance, Projectum seamlessly integrated these tools with Project Online.

Furthermore, Microsoft Power BI was proposed for better portfolio reporting and dashboard, allowing for adequate decision making on different levels in the organization. Using data from Project Online and other sources, Power BI enabled SDC to have a better overview over resource, financials and portfolio health. SDC now has 120 Power BI Pro licenses, allowing them to have access to dashboards and reports, both on desktop and in browser.

Because of the strong compliance, security and governance in the solution was key for SDC. Projectum addressed this by bringing row level security to Project Online, allowing for configurable and granular permissions. Also, Projectum created Power BI report with an overview of all permissions, allowing for proactively managing security.

> "With Microsoft Project Online we achieved a Cloud solution which will save cost and realize our business case, whilst also achieving an improved performance and more visual portfolio overview in Power BI"
>
> Mette Marie Christtreu, Head of PMO & Head of Test Management
> PPM, Portfolio & Project Management at SDC

Implementation

To implement the solution, Projectum used an iterative delivery model with close interaction with SDC. The implementation was broken down in different phases, starting with a POC to define the scope. The second phase was the pilot phase, which was supported by an agile way of delivering. Daily standup meetings with SDC and the use of Kanban boards ensured clear communication and the mutual feeling of ownership. Hereafter, the migration phase was started, followed by the hyper care phase to ensure SDC stability of the solution.

Involving all different parties throughout the entire implementation was important to ensure communication and optimize the adoption of the solution. Working on site enabled easy and clear communication at all times. Furthermore, user training and workshops were organized on every level of the organization to ensure that users felt comfortable in the new way of working and using the new solution.

Benefits

With the cloud-based Project Online solution, an important step has been taken to support SDC's cloud strategy. There is no need any more for maintenance of on premise servers and manually updating the system. More importantly, the new solution enables more efficiently collaboration, and additional user group are utilizing the system. The implementation of Power BI as a tool for reporting and dashboards enables the PMO, managers and executives to take timely decisions. With data that is as close to real time, SDC has an improved overview over resources, financials and portfolio health.

> "One of the key requirements was to have integration from our ERP system integrated in both Project plan and report, and to reflect our complex financial set-up in a simple way with key figures."
>
> *Mette Marie Christtreu*
> *Head of PMO & Head of Test Management*
> *PPM, Portfolio & Project Management at SDC*

About **Power BI**

Microsoft Power BI is your cloud-based tool to find and visualize your company's most important data. It enables you to create beautiful and personal dashboards through simple drag-and-drop of relevant data and interactive reports, which can be the basis for smarter and more efficient working processes. Power BI can also be used across all platforms and devices, no matter if you use iOS, Windows or Android, computer or tablet – and all dashboards can be customized 100% for your company.

You can learn more about the solution on **www.projectum.dk.**

About **Projectum**

Projectum was founded in 2004 with the distinct vision of becoming a leading solution partner within Project & Portfolio Management Solutions in Europe. As two time worldwide Microsoft PPM Partner of the Year winner in 2015 & 2017 and finalist in 2016, Projectum has a unique expertise within PPM and specifically Microsoft PPM. Our experiences give us the right industry and "change management" insights, as well as a long and proven track record of creating user-friendly solutions.

Future

The next step that SDC will take together with Projectum is to bring resource management in the cloud. From the summer of 2017, Projectum will start implementing their own solution, build on Project Online, to improve resource management at SDC.

---

projectum
consulting | products | training